I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4).

Dated: August 27, 2007

ignature: (Randail & Rueth)

RESPONSE UNDER 37 C.F.R. § 1.116 Expedited Procedure Examining Group 2161

Docket No.: 29516/38347

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Terry Hamer

Application No.: 10/675,431

Confirmation No.: 6194

Filed: September 30, 2003

Art Unit: 2161

For: MANAGING CHANGES IN A

RELATIONSHIP MANAGEMENT SYSTEM

Examiner: Chelcie L. Daye

AMENDMENT IN RESPONSE TO MAY 24, 2007 OFFICE ACTION

MS AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

INTRODUCTORY COMMENTS

The Applicant submits the following amendment:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 19 of this paper.

Chelin & Day 8/29/07